**PTBlueprint** 



# **Support at Every Step**

If you'd like some help deciding which IT solution is right for your organization, want to make sure your tech is running as it should, need a little afterhours support, or are looking to enhance project opportunities, <u>iTBlueprint</u> can round out your solution with our <u>Professional Services</u>.

Our services help you understand how technology can **work for your business,** from designing a completely new ecosystem to empowering you to get more out of your existing environment.

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# TBluepri

### **Project-Based Services**

Through every step, we can help set your team on the right path. By providing you with pre-sales consulting through implementation, we come in at any step to help drive your technology to its full purpose and make sure it's done right the first time.



#### **Pre-Sales Consulting**

Our Pre-Sales Engineers will help you scope out a variety of solutions to find the one that best fits your organization's needs, budget, and growth projections.

#### Discovery

By getting to know your systems, our experienced IT Consultants, possessing the most in-demand IT skills, can ensure any changes or additions complement, instead of hinder your capabilities.

#### Design

Our experts have decades of experience in designing customized solutions for our unique customers. We will custom build your solution, mirroring your business's needs with products from technology's leading vendors, and streamline the procurement process with Inside Sales and Account Managers who know their stuff.







# **<b>PTBluepri**

## **Project-Based Services**

#### **Proof of Concept**

We stand by our designs, that's why we're happy to demonstrate their viability, giving you greater peace of mind that your solution will do as we promised.

#### Implementation

Our technicians and Implementation Specialists work with your team, to install, configure, and test, ensuring your iTBlueprint solution is up-andrunning right the first time. We can deploy every aspect of your tech, so there are no surprises during implementation.

#### **Enhancements**

Business never stands still and neither does IT. We can provide guidance around required upgrades or updates and help to shorten outage windows (should they be necessary). We can help you enhance the technology you already have to scale with your business and deliver more on its investment for your bottom line.

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SOLUTION SPECIALISTS

DATA RECOVERY AND RESTORATION SERVICES

ASSESSMENTS

### Value-Added Services

iTBlueprint can also help you get more out of your technology investment by taking advantage of our experienced IT experts.

#### Assessments

We provide precise assessments and recommendations around physical or virtual environments, storage efficiencies, and security (from your remote workforce to the most advanced cyber security risks). The goal is to perform the assessments quickly and identify what needs to be done now, just down the road, or what can wait a little longer.

#### Solution Specialists

You can't know everything—so we have Solution Specialists in specialized IT practice areas that go deeper into the technology. Move forward with your next project, or fill in any staffing gaps, we even provide training and documentation to ensure your users are comfortable with any new technology.

#### Data Recovery and Restoration Services

If you've deleted data by mistake, been hit hard by an IT disaster, or have been burned too many times by an un-qualified IT provider, we are the partner you can count on, and we'll prove it. We'll rapidly restore your critical core IT functions (AD/file services/domain controllers/ networking), business applications, and mail messaging/collaboration tools, getting you back on solid ground with peace of mind.

# **PTBlueprint**

### **Supporting Your Solutions**

#### Networking

Architecture, re-design, implementation, advanced firewall configurations and performance testing from seasoned and certified resources.

#### Storage

We provide physical, cloud-based, or hybrid solutions from top-tier vendors for all your data needs and for all budget sizes.

#### **Threat Protection**

Full-circle protection, from antivirus to intrusion detection, we can help you stay one step ahead of bad actors.

#### **Cloud Solutions**

We offer MS Azure, AWS, Equinix, and Google hosting for your key applications or to provide Infrastructure/Platform as a Service.

#### Workstation

Imaging, upgrades and deployment, remote management, and automation—let us take care of your user base so you can concentrate on the business at hand.

#### Server & Virtualization

Sizing, hosting, and support for Citrix, VMware and Hyper-V environments to help drive efficiency and scalability.

#### **Data Protection**

We help you easily backup and recovery your data with solutions from industry leaders such as Veeam, NetApp, and Cloudian (native S3 storage), helping you protect your most critical data and deal with long-term archival needs.



# iTBlueprint

You don't have to do IT on your own. Let the experienced iTBlueprint team help you get the most out of your technology—from core to cloud.

Visit our website or reach out to us at info@itblueprint.ca or 1-833-9-ITBLUE

